

Integrated Quality and Environmental Management System Policy

METALFRIO SOLUTIONS is one of the market leaders in Commercial Refrigeration and as part of our Commitment to Quality and Environment, we have chosen to operate in line with the following principles:

1. Customer focus, Pollution Prevention and Climate Change

Each and every action that we undertake must have as final goal the satisfaction of our clients and preventing deterioration of the environment through strategic and preventive management of the environmental aspects of our business.

2. Products and Services Excellence

Meet the needs and expectations of the clients, society, and other stakeholders, developing high-quality products and services allied with development of sustainable technologies to reduce significantly environmental impact of our products.

3. Commitment with the continuous improvement of the Quality and Environmental Management System

Continuously improve our key performance indicators of the Integrated System in our manufacturing and administrative processes enhancing the effectiveness of the IMS. In order to defend our leading position in the market we operate, we aim the increase of the competitiveness, technological innovations and efficiency improvements of our internal processes.

4. Commitment to comply legal and other applicable requirements

Ensure the compliance of the legal requirements and implement proper processes to enable your attendance by IMS, committing with your diffusion, comprehension and deployment at all levels of the organization.

Our commitment

				
"Reduce 20% of Greenhouse Gas Emissions (GEE) until 2030"	"100% of our portfolio converted to natural gasses by the year of 2025"	"Reduce 30% the average energy consumption of our products until 2025"	"Minimum achievement of 80% of first level's KPI"	"Reduce our field call rate by 20% until 2025 and be recognized as a top supplier by our customers / end users"

Petros Diamantides

CEO

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